



Since 1905, Mutual Federal Bank has helped customers in our local community to build wealth for their families and create opportunity for future generations.

As a community bank, our most important mission is to give our customers personalized access to a full range of financial services, offering the safety of federally insured deposits, as well as mortgage solutions for homeowners and property investors.

We've worked with our customers through wars, depressions, natural disasters, health epidemics and other disruptions – and we continue to do the same today.

In response to the ongoing coronavirus/COVID-19 pandemic, we've made some changes to our business operations. We remain fully operational and ready to meet your needs.

Branch Operations: Our lobby is now open by appointment. To schedule an appointment please call **312.447.5200** and select **Option 1** for the Loan Department and **Option 2** for New Accounts and Deposit Operations. All transactions that do not require an appointment will continue to be conducted through the drive-up window during regular business hours. Please call us at **312.447.5200** if you have any questions.

Cash access: If you have a debit or ATM card issued by Mutual Federal Bank, you can make no-fee cash withdrawals at any of the 55,000 **Allpoint ATMs**. Download the free **Allpoint** app from your mobile phone app store or go online to <https://allpointnetwork.com/locator.aspx> to find a location convenient for you.

Loans: If not mailed or processed automatically via ACH, loan payments can be made through the drive-up window, online via a transfer from a deposit account at Mutual Federal Bank or via a bill payment initiated at another bank. We encourage customers to use mail or other remote payment arrangements whenever possible. For assistance with other matters regarding loans, please call us at **312.447.5200** to speak with a Mutual Federal banker.

Online Banking: you can view your account information, pay bills, transfer funds and pay family and friends via Popmoney® at any time online without coming to the bank. If you haven't done so already, please sign up for **Online Banking** at <http://mutualfederalbank.com/home/login.aspx>. Enroll in **eStatements** for immediate access to your deposit statements.

**We thank you for your continued trust in Mutual Federal Bank.
Please stay safe and healthy!**

